

17 Nov 17 – 31 Dec 2017

	Excelente (Excellent)	Bueno (Good)	Regular (Regular)	Malo (Bad)	Total
– Experiencia General (Overall Experience)	89.29% 25	10.71% 3	0.00% 0	0.00% 0	28
– Instructor/Divemaster	89.29% 25	10.71% 3	0.00% 0	0.00% 0	28
– Equipos de buceo (Dive Gear)	60.71% 17	39.29% 11	0.00% 0	0.00% 0	28
– Instalaciones en Tierra (In Land Facilities)	82.14% 23	17.86% 5	0.00% 0	0.00% 0	28
– Bote (Boat)	78.57% 22	17.86% 5	3.57% 1	0.00% 0	28
– Seguridad (Security)	92.86% 26	7.14% 2	0.00% 0	0.00% 0	28
– Atencion en recepcion (Front desk)	92.86% 26	7.14% 2	0.00% 0	0.00% 0	28
– Boat Crew	89.29% 25	10.71% 3	0.00% 0	0.00% 0	28

We dove 4 days in a row with Poseidon. Our dive masters were Jorge, Markus, and Lobo. All were excellent guides. I am happy to recommend your services to everybody we know!!

12/26/2017 12:46 PM [View respondent's answers](#)

The small group we had made it a great, relaxing experience - love having 2 divers to one instructor. All the staff were great and very friendly - cant think of anything to make it better!

12/22/2017 1:46 PM [View respondent's answers](#)

Everybody is very friendly, even when my Spanish is not so good [

12/19/2017 4:44 PM [View respondent's answers](#)

Poseidon was a great place to learn how to dive i would reccomend this place to anyone who is willing to experiance diving they were professional in every aspect.

12/15/2017 2:36 PM [View respondent's answers](#)

I have nothing but good things to say. The instructor, equipment, everything was great. Natalia made me feel comfortable and confident in the water. everyone else was always friendly and professional Thank you!

12/15/2017 2:25 PM [View respondent's answers](#)

Excellent service, very friendly staff, tasty snack. Gave also losts of recommendations for stay in Taganga, what made it an fantastic experience being here. Thank YOU, Poseidon!

12/14/2017 12:31 PM [View respondent's answers](#)

In addition to the dive, we enjoyed the surface interval on the beach. We also really appreciate Lobo giving us a log card to record our dives. We always forget to bring our log books and then often forget the names of the dive sites later. Thanks for the fish card too! We really enjoyed our fun dive with Poseidon and would definitely recommend it to others.

12/10/2017 12:58 PM [View respondent's answers](#)

In the beginning we were a bit nervous, because it was 4 years ago since our last dive. But as soon as we entered the office Sophie was really nice and friendly. She told a lot, so we decide to book the freshen up course right away. In the pool Lobo took all the time to explain and practise our skills again. The visibility was not that good during the fun dives and the current was a bit strong. But we still had a great experience!! Also both captains were very helpful when we got back at the boat after the dive. And the food and the drink (aqua panella) was delicious!

12/9/2017 1:30 PM [View respondent's answers](#)

I am very pleased I chose to do my PADI with Poseidon. Everyone was very friendly and welcoming from the moment I walked in the door. My divemaster had lots of experience and made me feel really safe. I had mentioned to Poseiden that I had slightly hurt my back and they were extremely accomodating towards this, by helping me with my geer etc and asking how I was doing. The boat was extremely comfortable and they provided sufficient water and snacks. Thanks for a great time!

12/8/2017 2:24 PM [View respondent's answers](#)

Wir haben uns vom ersten Tag an sehr wohl gefuehlt. Das Team ist sehr freundlich, zugewandt und es herrschte sofort eine freundschaftliche Atmosphaere. Wir machten den Kurs in 4 Tagen und fanden es gut, dass wir uns etwas mehr Zeit genommen haben.

Vielen Dank, dass wir mit in die Druckkammer durften!

12/6/2017 3:05 PM [View respondent's answers](#)

I had a great experience! Thank you!

12/5/2017 1:10 PM [View respondent's answers](#)

Everything was excellent. We are very glad that we choose Poseidon for our dive experience.

12/3/2017 12:15 PM [View respondent's answers](#)

it was excellent.

12/2/2017 12:40 PM [View respondent's answers](#)

it was a great experience at the poseidon dive center, althought doing the open water in 3 days was quite demanding and sometimes a bit stressful with all the theory who is coming along .

12/2/2017 11:30 AM [View respondent's answers](#)

Everything overall was great, if for some reason the gear was not functioning properly, it was fixed or replaced immediatly. The environment within Poseidon is a positive and fun atmosphere. Getting in and out of the boat was made easier by the ladder to climb into it. the staff was very helpful and happy.

12/1/2017 3:39 PM [View respondent's answers](#)

OVERALL OUR EXPERIENCE WAS EVERYTHING I WAS HOPING IT WOULD BE. THE ONLAND FACILITIES MADE THE TRANSITION TO THE OPEN WATER EASY AND WELCOMING. THE ENTIRE STAFF MADE US FEEL COMFORTABLE AND AT HOME, ESPECIALLY LOBO. THE EQUIPMENT WAS IN GOOD SHAPE AND MOST OF ALL WE FEEL MORE THAN COMFORTABLE WITH OUR DIVING KNOWLEDGE THAT WE LEARNED. THANK YOU TO THE ENTIRE STAFF!

11/25/2017 12:36 PM [View respondent's answers](#)

Great multilingual staff who all have vast experience. We felt very comfortable with their equipment, boat, and security. Highly recommend Posiedon.

11/24/2017 4:08 PM [View respondent's answers](#)

Excellent coffee! Beautiful onsite pool and clean facilities. Delicious snacks provided during the dive. The captains are knowledgeable and helpful. All employees are bilingual.

11/24/2017 4:04 PM [View respondent's answers](#)

It was brilliant that we were able to finish the e-learning once we arrived, as it didnt work on our tablet. It was great that I was able to do my refresher alongside his Open Water course - it was so much more fun that we were able to do it together.

11/17/2017 1:47 PM [View respondent's answers](#)

nette Begrueung, guter Service, gutes Team, lockere Stimmung, weiter so! wir kommen sicher wieder, wenn wir in Kolumbien tauchen gehn. Gruesse, Jens & Sarah

11/17/2017 1:28 PM [View respondent's answers](#)

4 Aug 17 – 16 November 2017

	Excelente (Excellent)	Bueno (Good)	Regular (Regular)	Malo (Bad)	Total
– Experiencia General (Overall Experience)	95,83% 92	4,17% 4	0,00% 0	0,00% 0	96
– Instructor/Divemaster	95,83% 92	4,17% 4	0,00% 0	0,00% 0	96
– Equipos de buceo (Dive Gear)	70,83% 68	23,96% 23	4,17% 4	1,04% 1	96
– Instalaciones en Tierra (In Land Facilities)	84,38% 81	15,63% 15	0,00% 0	0,00% 0	96
– Bote (Boat)	87,50% 84	11,46% 11	1,04% 1	0,00% 0	96
– Seguridad (Security)	93,75% 90	6,25% 6	0,00% 0	0,00% 0	96
–	95,83%	3,13%	1,04%	0,00%	96

	Excelente (Excellent)	Bueno (Good)	Regular (Regular)	Malo (Bad)	Total
Atencion en recepcion (Front desk)	92	3	1	0	-
Boat Crew	88,30% 83	11,70% 11	0,00% 0	0,00% 0	94

Today the break between the dives was on the boat, i think it would be better to have the break / lunchtime on the island or on a beach.

16/11/2017 13:40 [Ver respuestas de los encuestados](#)

Great facilities, great crew, great instructor, and for a great price!!!

15/11/2017 12:33 [Ver respuestas de los encuestados](#)

would be nice to know about the agenda on the date; where do we go? what can we see? what other spots are in this area? just to know a little more would be really nice.

Otherwise I really enjoyed it - MARCUS IS GREAT :)

07/11/2017 12:36 [Ver respuestas de los encuestados](#)

On the first day the swimming pool was a little too small for 4 people, however we understood the basics. Overall a really great experience

06/11/2017 12:50 [Ver respuestas de los encuestados](#)

Everything was fantastic!

06/11/2017 12:49 [Ver respuestas de los encuestados](#)

I had a great time and am very excited to be open water certified!

06/11/2017 12:45 [Ver respuestas de los encuestados](#)

I had a fantastic time learning to dive!

05/11/2017 13:42 [Ver respuestas de los encuestados](#)

desde luego la mejor escuela de buceo de taganga !!! poca mas cara que las otras pero vale la pena por seguridad y calidad del equipo

04/11/2017 17:07 [Ver respuestas de los encuestados](#)

MUY CHEVERE TODOS! MUCHAS GRACIAS :)

01/11/2017 19:26 [Ver respuestas de los encuestados](#)

Everyone is so friendly! Thanks for making me feel invited and welcomed. I like the unlimited coffee, filtered water, and fast wifi :) Some of the gear, like booties and flippers, is kind of worn, but otherwise I felt safe using the gear.

31/10/2017 13:28 [Ver respuestas de los encuestados](#)

Sehr geiler Tauchkurs,super spannend und sehr spassig und spannend!

28/10/2017 15:30 [Ver respuestas de los encuestados](#)

The team were very helpful and friendly at the dive centre and they are obviously very passionate and experienced in diving. They made the 3 days training easy and enjoyable. Many thanks for this.

27/10/2017 18:31 [Ver respuestas de los encuestados](#)

They deserve the best ranking in town that they have because they have earned it consistently and it shows! I would come back in a second. They also made sure to go to the best dive spots because of an amazing boat captain and expert as well!

22/10/2017 13:14 [Ver respuestas de los encuestados](#)

Not much to add really, had a great time and Natalia was very informative. Good equipment and the dives were not too challenging, very fun and lots of fish about! Thanks for the experience!

17/10/2017 17:48 [Ver respuestas de los encuestados](#)

Really enjoyed myself, very well organised and the instructor was great. Liked especially additional information on the sealife and coral (personally I would like more of that!).

17/10/2017 17:46 [Ver respuestas de los encuestados](#)

Poseidon Scuba Dive has been recommended to me. It was the best decision to select this diving school, thank you very much! Especially a big thanks to Nathalia! She was the best teacher what I could imagine!

13/10/2017 19:02 [Ver respuestas de los encuestados](#)

It was a great experience. Most memorable: everyone was very nice, attentive and fun. Minor improvement potential: none :)

11/10/2017 13:22 [Ver respuestas de los encuestados](#)

Se nota que tiene mucha experiencia y invierten mas en la seguridad etc. El bote espectacular con mucho espacio, computador de buceo. Gracias por la atención excelente.

06/10/2017 15:42 [Ver respuestas de los encuestados](#)

El curso fue muy personalizado, tal vez por la temporada en que lo realicé (5/10/17) podrían tratar de promover estas fechas y así se descongestionan en la temporada alta, para que la experiencia de todos con Poseidon sea la mejor siempre. Muchas gracias por este curso, además de ser muy interesante, te ayuda a mejorar con tus miedos al agua.

06/10/2017 15:40 [Ver respuestas de los encuestados](#)

the gear have seen better years long time ago, the german speaking stuff made all o.k.
wish you good luck thanks for all to Sophia, Yosie, Markus, boat crew and todos asta
luego Carlos

03/10/2017 14:13 [Ver respuestas de los encuestados](#)

de verdad de un 10 el 9.7 asegurado personal super capacitado y muy buena onda todos te hacen sentir como en casa y no querer irte mas de aca, mas cuando vas aprendiendo te gustaría ver y conocer los equipos un poco mas modernos, si todo funciona correctamente y tiene buen mantenimiento en lo personal invertiría un poco en ir renovando chalecos y algunos otros equipos, pero sin ninguna otra opinión en contra de verdad que 100 por 100 conforme y volvería a cualquier momento y oportunidad que tenga

03/10/2017 10:53 [Ver respuestas de los encuestados](#)

I felt welcome every single moment and really enjoyed spending my time at Poseidon. I got nothing bad or to improve to mention. Keep on going like that!!

01/10/2017 12:56 [Ver respuestas de los encuestados](#)

I had a great time and my only (little) comment is that the flips were not comfortable.

29/09/2017 11:46 [Ver respuestas de los encuestados](#)

Great dive school. Fantastic equipment. Supportive staff. Loved my time here. Thanks so much to everyone

22/09/2017 12:55 [Ver respuestas de los encuestados](#)

All perfect. Just one little thing. Maybe try to simplify your Email Footer a bit and optimise it for mobile views. Its a lot of Information in there :). And the touch version of the PADI theoretical course for Iphone is not good. the navigation is confusing and its easy to miss important parts.

22/09/2017 12:45 [Ver respuestas de los encuestados](#)

We did experience some gear problems which we wouldn't expect when choosing the 'premium' diving centre in Taganga - most seriously was a SPG gauge not working and

giving a false oxygen reading which could have proved fatal! Jorge was a great instructor and ensured we felt confident at all times.

20/09/2017 15:14 [Ver respuestas de los encuestados](#)

After I had some problems with my ear I felt so sad and was super worried that I couldn't finish my open water. Every one in the Poseidon-crew was encouraging and told me that it would for sure be alright, but always said that safety is of course the most important thing. After a day of resting I was nervous about the next dive - What if I didn't make it? Jorge was excellent during the last dives, guided me all the time and helped me with my ear problem even though two other people were also diving with us. I will forever be thankful that I had my first diving experience with you guys. Thanks again, so so much.

20/09/2017 13:24 [Ver respuestas de los encuestados](#)

I had a great time here, thanks.

18/09/2017 17:15 [Ver respuestas de los encuestados](#)

Great experience with an outstanding dive company. only complaint is that at one point a member of our dive group had a problem and we tried to call the boat for a pick up but they weren't paying attention and delayed pick up for about 10 minutes. thankfully it wasn't an emergency! Thanks to my great instructor!

18/09/2017 14:37 [Ver respuestas de los encuestados](#)

Alles fantastisch!

17/09/2017 13:39 [Ver respuestas de los encuestados](#)

very nice diving tour, thank you!

17/09/2017 13:37 [Ver respuestas de los encuestados](#)

Great team, great facilities

17/09/2017 13:33 [Ver respuestas de los encuestados](#)

We felt very secure and the instructor and every one was very helpful and friendly. Please never sell the boat: is perfect for people who are a little seasick.

14/09/2017 17:19 [Ver respuestas de los encuestados](#)

Everything was incredible! Although I was excited, I was also weary going into the course, but Marcus and Natalia put me completely at rest and made me feel so comfortable with each and every exercise and dive. Each dive I was more and more comfortable and now I am very excited for my next dive and everyone after. I cannot really think of any bad

experiences I had with my time at Poseidon PADI. Thank you very much! Best, Emily and Will

14/09/2017 13:48 [Ver respuestas de los encuestados](#)

Great team at the dive shop, everyone was very friendly and was always happy to help!

14/09/2017 13:17 [Ver respuestas de los encuestados](#)

No complaints at all! I've had a great experience so far and can't wait to continue my scuba education and experience.

13/09/2017 13:28 [Ver respuestas de los encuestados](#)

Really well run open water course. Would recommend to friends. Great chicken skewers & cane juice on the boat!! Could maybe do with more sun shading on the boats.

12/09/2017 17:31 [Ver respuestas de los encuestados](#)

Fantastic experience, very professional and great value for money. Would recommend. Thanks!

12/09/2017 17:27 [Ver respuestas de los encuestados](#)

Felicitaciones a todo el equipo de Poseidon fue una experiencia para siempre recordar un abrazo y espero que nos vemos pronto.

12/09/2017 17:12 [Ver respuestas de los encuestados](#)

Todos son muy amables hacen que la experiencia sea mejor

12/09/2017 17:09 [Ver respuestas de los encuestados](#)

People (STAFF) should not smoke inside the dive center because there are people allergic to the cigarette smoke

12/09/2017 17:07 [Ver respuestas de los encuestados](#)

Thank you for the amazing dives with you. Especially Daniel did a great job!!

12/09/2017 14:37 [Ver respuestas de los encuestados](#)

Experience during our dives was excellent. The equipment was ok, jacket and wet suit could be replaced at some point. Staff was well trained and safety was great. Thank you!

12/09/2017 14:28 [Ver respuestas de los encuestados](#)

It would be great to have a more detailed briefing about the dive site and the natural park. The rest was excellent

09/09/2017 13:44 [Ver respuestas de los encuestados](#)

very professional team; dive master was very patient and took care of individual problems of the divers

08/09/2017 18:17 [Ver respuestas de los encuestados](#)

Great experience overall! We had a divemaster for just the two of us, which was great

08/09/2017 18:06 [Ver respuestas de los encuestados](#)

I really enjoyed learning diving with you. I like the fact that you train the skills first in the pool and then go to the sea. I had a good time here and a really professional instructor.

07/09/2017 13:20 [Ver respuestas de los encuestados](#)

Some more Chicken ;-)

04/09/2017 11:40 [Ver respuestas de los encuestados](#)

very well prepared and organized clear explanations before every dive from dive master good and secure feeling under water with Erwin professional contact with reception and upfront with owner Overall expectations were overexceeded and the experience was excellent

03/09/2017 14:25 [Ver respuestas de los encuestados](#)

Friendliest team you will meet! Made the PADI experience one to remember!

30/08/2017 17:03 [Ver respuestas de los encuestados](#)

warm greeting from all the staff was great. free coffee is also much appreciated, especially after being in the water all morning! Will definitely be back for our advanced course.

30/08/2017 17:02 [Ver respuestas de los encuestados](#)

Super Friendly Stuff DVD Player (both) sometimes get stuck so that you waste some time trying to fit it and it happens again

22/08/2017 17:16 [Ver respuestas de los encuestados](#)

Great experience, thank so much :)

22/08/2017 17:07 [Ver respuestas de los encuestados](#)

It was my first time diving and I can say that it was the best decision to make it with Poseidon. I really enjoyed it and the staff was really nice and made the whole trip quite perfect :)

21/08/2017 13:54 [Ver respuestas de los encuestados](#)

I just can say everything was perfect and totally worth it :)

21/08/2017 13:49 [Ver respuestas de los encuestados](#)

I enjoy the diving experience a lot, the work group from the front desk to the dive site, the instructors were really kind, also very professional and a lot of knowledge regarding every dive in and out the water. Thanks a lot and congratulations. Cheers

20/08/2017 13:50 [Ver respuestas de los encuestados](#)

The whole experience was great. Everything was well organized and easy. Our instructors were friendly and easy to talk to. They answered all our questions easily. Great experience, would recommend.

17/08/2017 11:29 [Ver respuestas de los encuestados](#)

Very good snacks between the dives, top-gear, and Jorge speaks good english Overall excellent experience!

16/08/2017 12:51 [Ver respuestas de los encuestados](#)

friendly and helpful stuff. No bad things! :)

14/08/2017 12:30 [Ver respuestas de los encuestados](#)

Great trip, well organized!

11/08/2017 13:11 [Ver respuestas de los encuestados](#)

Very good and easy communication to book. Prices very attractive - would also pay more for the service you get (cheaper than Cartagena and San Andres), equipment in very, very good conditions, German leadership and Ordnung ;-) felt all over the place

11/08/2017 13:08 [Ver respuestas de los encuestados](#)

Good snacks on the boat. Spacious Boat. A Fish guide book the check what we saw would be nice.

10/08/2017 12:31 [Ver respuestas de los encuestados](#)

It was a very pleasant and educational experience. The wet suit did not have the perfect fit and was irritating on the back of the knees. Jorge fixed this with plasers. Good Job!

09/08/2017 14:07 [Ver respuestas de los encuestados](#)

Everything about the diving was excellent - including the hospitality of the staff If possible it would be good to stop at a nicer location for lunch. The fishing hut was very basic.

08/08/2017 18:34 [Ver respuestas de los encuestados](#)

Everything was very nice. We enjoyed it a lot. The crew was very kind and helpful. The snacks were good too. The shower and towels provided were very nice.

07/08/2017 18:40 [Ver respuestas de los encuestados](#)

Todo en cuanto a equipamiento esta excelente, el profesor excelente. Estaria bueno incluir mas emocion! musica? celebrar de algun a manera? no se.

06/08/2017 18:07 [Ver respuestas de los encuestados](#)

Everything felt really safe on the boat and in the water and Jorge was super calm and patient with everything whih makes you feel at ease.

06/08/2017 5:42 [Ver respuestas de los encuestados](#)

Online e-learning requires advanced IT skills - could improve on user friendliness

04/08/2017 13:16

28 March 17 – 3 Aug 17

	Excelente (Excellent)	Bueno (Good)	Regular (Regular)	Malo (Bad)	Total
– Experiencia General (Overall Experience)	88,66% 86	11,34% 11	0,00% 0	0,00% 0	97
– Instructor/Divemaster	92,78% 90	7,22% 7	0,00% 0	0,00% 0	97
– Equipos de buceo (Dive Gear)	67,01% 65	31,96% 31	1,03% 1	0,00% 0	97
– Instalaciones en Tierra (In Land Facilities)	83,51% 81	16,49% 16	0,00% 0	0,00% 0	97
– Bote (Boat)	91,75% 89	7,22% 7	1,03% 1	0,00% 0	97

	Excelente (Excellent)	Bueno (Good)	Regular (Regular)	Malo (Bad)	Total
– Seguridad (Security)	92,78% 90	7,22% 7	0,00% 0	0,00% 0	97
– Atencion en recepcion (Front desk)	93,75% 90	6,25% 6	0,00% 0	0,00% 0	96
– Boat Crew	93,81% 91	6,19% 6	0,00% 0	0,00% 0	97

We loved to dive with Poseidon, we have been convinced this is the best diving school in Taganga, instructors were really good and the amenities as well. Keep up the good work. By the way, the coral and underwater world should be carefully preserved... that is something to worry about in Taganga in general. Hopefully Poseidon can (continue) to play a role in that as well, so tourists will keep coming!

02/08/2017 17:55 [Ver respuestas de los encuestados](#)

great dive great boat great crew--thanks for everything

28/07/2017 12:51 [Ver respuestas de los encuestados](#)

Amazing experience, thanks guys!

26/07/2017 14:07 [Ver respuestas de los encuestados](#)

Don't change anything! Everyone is so friendly and helpful I really enjoyed my time. The snacks on the boat were also excellent.

14/07/2017 13:10 [Ver respuestas de los encuestados](#)

Perfecto

13/07/2017 17:57 [Ver respuestas de los encuestados](#)

Everything was fine. We had 2 nice dives with Max. Very professional and experienced diver! Nothing left to add. We can recomend this place!

08/07/2017 18:28 [Ver respuestas de los encuestados](#)

Saw some great fish and coral and the snacks between dives were delicious. So glad to have completed our open water course with Poseidon!

05/07/2017 18:26 [Ver respuestas de los encuestados](#)

Der Tauchcenter ist sehr gut ausgeruestet. Sie versuchen es so verstaendlich zu machen. Alle sind nett, geduldig und es macht sehr viel Spass hier tauchen zu lernen.

04/07/2017 15:15 [Ver respuestas de los encuestados](#)

hire me :)

03/07/2017 16:32 [Ver respuestas de los encuestados](#)

Everything was perfect! We had a great time! You were accomodating and treated us so well. Thank you!

29/06/2017 13:39 [Ver respuestas de los encuestados](#)

Have had a fantastic 3 days learning how to dive here. Thanks for the great experience - I would reccomend to friend and family.

27/06/2017 17:48 [Ver respuestas de los encuestados](#)

gracias por su excelencia y buena onda. Muy amables todos, especialmente josie en la recepcion. saludos!

26/06/2017 17:26 [Ver respuestas de los encuestados](#)

Very well run and organized dive shop, in all aspects. Everything went smoothly. Would be nice to try more dive sites further away, but with only 2-3 divers on the boat daily, it's understandable.

25/06/2017 12:59 [Ver respuestas de los encuestados](#)

Overall very happy with my Open Water course here at Poseidon. You guys did a great job to make me feel welcome and feel safe all the time during the dives. Your facilities are nice and I want to make you a compliment for the way everything is set up and how smooth the whole organisation is. Only thing I rated regular was the gear, one BCD was tough to inflate and the other one unfortunately always loosened. Not really a problem, but something to mention.

25/06/2017 12:52 [Ver respuestas de los encuestados](#)

Thank you for everything, we really had three awesome days doing the open water course! We definitely will recommend your centre and be back for being course directors ;) Greetings to all the staff members and buenos dias!

20/06/2017 19:58 [Ver respuestas de los encuestados](#)

Muy buena experiencia. Se disfruta del aprendizaje y del buceo y la tienda tiene muy buen ambiente. Los trajes parecen un poco desgastados y algunas cremalleras de los escarpines están rotas. Los instructores muy simpáticos y la recepción muy buena.

19/06/2017 19:30 [Ver respuestas de los encuestados](#)

Todo estuvo muy bien, excelente desde la planeación, refrigerios, trato y entrenamiento. Felicitaciones!

19/06/2017 14:40 [Ver respuestas de los encuestados](#)

Very clean and well maintained. Everyone were very kind.

17/06/2017 13:24 [Ver respuestas de los encuestados](#)

Hervorragend gefuehrte Tauchschule. Gratualation!

15/06/2017 18:25 [Ver respuestas de los encuestados](#)

Poseidon Dive centre is an amazing facility with the best equipment and boat. The have friendly and helpful instructors and i would recommend this dive center to anyone who wishes to pursue diving.

15/06/2017 18:21 [Ver respuestas de los encuestados](#)

Like the safety standard which is the most important thing I consider during scuba diving. The boat and the crew are very good. The snack arrangement is also good. Jorge & Melissa were always sandwich us underwater and ensure we see the most during our trips. The dives were enjoyable. Will return for diving if I come back to Santa Marta one day =)

11/06/2017 12:36 [Ver respuestas de los encuestados](#)

Change nothing i

06/06/2017 12:41 [Ver respuestas de los encuestados](#)

Such a great overall experience. A clear standout amongst all the other dive shops in the area. Very professional, safe and a fun environment.

22/05/2017 16:30 [Ver respuestas de los encuestados](#)

-Thank you again for the help! I am Open to more Open Water dives, more PADI courses etc! -Price not the cheapest but for the added quality, difficult to say it's not worth it.

21/05/2017 17:30 [Ver respuestas de los encuestados](#)

There is a slight feeling of get us in and out of the door as quickly as possible. This comes with an intensive course I suppose. Felt like I was in competent hands.

21/05/2017 14:58 [Ver respuestas de los encuestados](#)

Really loved the school wish I had more time to take my advanced with you guys! Tal vez en el futuro

21/05/2017 14:28 [Ver respuestas de los encuestados](#)

Meine Erfahrung mit dem Poseidon Dive Center war vollkommen zufriedenstellend. Ich hatte eine Menge Spaß und die Leute hier sind immer gut gelaunt und für ein Scherz zu haben. Sehr überrascht war ich, dass es immer so viel zu essen gab, welches auch sehr gut geschmeckt hat. Leider war bei meiner Weste die Schnallen nicht mehr ganz in Ordnung und so waren die Gurte immer ein bisschen locker. Sonst hatte ich aber den Eindruck, dass die Ausrüstung in einem guten Zustand ist, bei meinen Kollegen war alles in Ordnung, kann halt vorkommen. Immer wieder gerne!!!

20/05/2017 15:55 [Ver respuestas de los encuestados](#)

It was amazing, will definitely recommend you to others. Muchas gracias!

20/05/2017 11:37 [Ver respuestas de los encuestados](#)

Very friendly and helpful staff. Occasionally the course felt a little disorganised, but everything worked out great. I would definitely recommend Poseidon.

16/05/2017 14:29 [Ver respuestas de los encuestados](#)

Poseidon were very professional with small group sizes, good facilities as well as being flexible at short notice for changing dives and instruction due to illness.

16/05/2017 14:04 [Ver respuestas de los encuestados](#)

I had an excellent time spent at this dive centre. Everyone here was really helpful and on a level where it was easy to communicate. I feel like, having only spent a few days here, I've built a trusting relationship with everyone I've come across. I'd recommend Poseidon to anyone who asks, as I feel that I have become part of a family, as well as being comfortably introduced to the underwater world.

16/05/2017 13:49 [Ver respuestas de los encuestados](#)

Todo estupendo, gracias!

16/05/2017 13:25 [Ver respuestas de los encuestados](#)

First of all, I loved the experience with Poseidon. Good equipment, I felt really at ease at all times. Nice food during the trip and experienced divemasters. Oh, lovely dogs also. But I have some remarks. - Planning: on multiple occasions I had to wait up till 1.5 hours before we left with the boat. Which means I could have slept or read for 1.5 hours more. I expected a better planning from the best and most expensive company in Taganga. - The divemaster really tried to convince me and the other diver to change our adventures so

she had to do less dives. Don't know if all dive schools do this, but i didnt like it. I would like to do the adventures that i would like to do, not the adventures that are the cheapest or most convenient for the dive school - The divemasters english was sufficient, but could have been better. Sometimes you really had to pay attention to understand the explanation. Also, making jokes was very hard due to the divemasters limited english. Apart from that, great diveschool. Will definetely recommend, maybe you'll see me back in a few years for my rescue diver.

16/05/2017 12:24 [Ver respuestas de los encuestados](#)

El grupo de trabajo es muy bello, se siente uno muy comodo rápidamente y te cuidan con muchos detalles. Se nota que es un grupo muy profesional que se esta actualizando y que capacita constante gente nueva. Las instalaciones son muy comodas y la pileta ayuda mucho a la primera aproximación al mundo del buceo. Creo que con el tiempo deberiar mejorar/arreglar equipos, en particular los chalecos, que tienen ganchos y belcros gastados, el resto del equipo esta perfecto. La atención del grupo me ayudo mucho a tomar la decisión de hacer el curso y se los agradzco siempre.

14/05/2017 18:11 [Ver respuestas de los encuestados](#)

I love this dive centre, everyone is very friendly and professional. The boats are good, the front desk crew is super helpful, it's nice that a locker, soap, towels, drinks and snacks are provided. Fish slates are amazing. the regulator I had made funny noises and the BCD didnt have a chest buckle, apart from the everything was excellent.

13/05/2017 14:21 [Ver respuestas de los encuestados](#)

Very firendly staff throughout the dive centre, and the dogs too! The pool had poor visibility, i dont know if this can be changed or not? It made the confined dive a bit confusing.

03/05/2017 16:18 [Ver respuestas de los encuestados](#)

The staff and especially the instructor did a very well jobi I wolud highly recommend to book this diving school on taganga.

03/05/2017 14:41 [Ver respuestas de los encuestados](#)

I called sponatanesly and could start right away, which was perfect for me. Eventhough I wished to get more teaching and more support.

29/04/2017 15:21 [Ver respuestas de los encuestados](#)

Having dived with only one other company in Taganga I would say that this company is the better of the two. facilities are great, the boat is beyond comfortable and ALL the staff are friendly, welcoming and very knowledgable. A wonderful experience.

28/04/2017 13:04 [Ver respuestas de los encuestados](#)

Muchas gracias por la atencion en Poseidon, nos sentimos muy seguros buceando. Excelente servicio al cliente, todo el personal siempre dispuesto a brindar atencion de la manera mas amable. Natalia y Markus hicieron de nuestras inmersiones una experiencia muy agradable. El cafe del dive center el mejor!

27/04/2017 14:12 [Ver respuestas de los encuestados](#)

I usually do not give high marks high marks across the board for anything. You guys deserve it as I am comparing you to other dive guides i have used in the past.

26/04/2017 12:18 [Ver respuestas de los encuestados](#)

Had a great time. Very professional and safe. Everything was great, front desk, coffee, water, lunches, etc. Having an option to buy breakfast here at the dive shop would be great because there are no other restaurants open at 730am

21/04/2017 13:20 [Ver respuestas de los encuestados](#)

A beautifull and exceptional experince! Thank you

19/04/2017 13:37 [Ver respuestas de los encuestados](#)

COMO SIEMPRE, MUY PILOS. ESPERAMOS LAS FOTOS DE LOS PEQUEÑOS!

18/04/2017 13:40 [Ver respuestas de los encuestados](#)

Chane nothing. An excellent experience. Thank you!

16/04/2017 17:19 [Ver respuestas de los encuestados](#)

Thank you for a great time! Would love to come back soon!

16/04/2017 15:02 [Ver respuestas de los encuestados](#)

Very relaxed approach. Highly recomend this trip and this company. Realy enjoyed the lunch in beautiful surroundings

16/04/2017 13:24 [Ver respuestas de los encuestados](#)

Very Nice Experience All Around Highly Recommended

15/04/2017 13:17 [Ver respuestas de los encuestados](#)

Excelente todo, el personal muy amable, los equipos en muy buen estado y las instalaciones impecables.

13/04/2017 16:39 [Ver respuestas de los encuestados](#)

No conocia el centro. Busqué un centro por internet y escribí. Des del primer día me atendieron muy bien dandome respuestas concretas y rapidas. Estoy muy contenta con todas las inmersiones que he hecho. Gracias a todos por dejarme vivir esta experiencia!

12/04/2017 13:43 [Ver respuestas de los encuestados](#)

Everyone was very accomodating to helping me succeed in my open water course.
Gracias!

12/04/2017 10:16 [Ver respuestas de los encuestados](#)

one of our regulators went bad during the dive so it was cut short a bit. jorge handled it with humor and skill.

11/04/2017 18:30 [Ver respuestas de los encuestados](#)

friendly and helpful team, answered all our questions training session in the pool was really helpful and it was great to do it the day before the dives. Jorge was great and I really enjoyed the dives muchisimas gracias!

10/04/2017 18:02 [Ver respuestas de los encuestados](#)

not

08/04/2017 13:58 [Ver respuestas de los encuestados](#)

we will recommend the diving school for sure, we had a great time! muchas gracias

06/04/2017 13:31 [Ver respuestas de los encuestados](#)

me gustó mucho gracias por la experiencia

05/04/2017 17:46 [Ver respuestas de los encuestados](#)

La verdad que me encanto la profesionalidad del centro. Todo saliò perfecto y se nota que llevan años brindando un servicio de calidad. El unico detalle fue que el barco tenia un problema en uno de los motores pero el capitan con mucha habilidad lo resolvió sin inconvenientes.

03/04/2017 17:28 [Ver respuestas de los encuestados](#)

Muy buena predisposicion a la hora de dar ayuda. Muy buena experiencia. Muy amable todo el personal. En todo momento nos sentimos seguros.

01/04/2017 13:24 [Ver respuestas de los encuestados](#)

Les agradezco por el buen tiempo que podia pasar en Tagang realizando su curso. Que siguan asi!

30/03/2017 13:00 [Ver respuestas de los encuestados](#)

In general it s really good. Muchas gracias.

29/03/2017 16:16 [Ver respuestas de los encuestados](#)

I dont have anything bad to say, it was a easy and great experience.

28/03/2017 14:40 [Ver respuestas de los encuestados](#)

loved it! can ´t wait to come back for more

28/03/2017 14:34 [Ver respuestas de los encuestados](#)

service is very good and crew very friendly. good dive center I recomand it.

2 Jan 2017 – 27 March 17

	Excelente (Excellent) –	Bueno (Good) –	Regular (Regular) –	Malo (Bad) –	Total –
– Experiencia General (Overall Experience)	90,82% 89	8,16% 8	1,02% 1	0,00% 0	98
– Instructor/Divemaster	90,82% 89	6,12% 6	3,06% 3	0,00% 0	98
– Equipos de buceo (Dive Gear)	82,47% 80	15,46% 15	2,06% 2	0,00% 0	97
– Instalaciones en Tierra (In Land Facilities)	90,82% 89	9,18% 9	0,00% 0	0,00% 0	98
– Bote (Boat)	83,67% 82	13,27% 13	3,06% 3	0,00% 0	98
– Seguridad (Security)	89,69% 87	8,25% 8	2,06% 2	0,00% 0	97
– Atencion en recepcion (Front desk)	92,78% 90	7,22% 7	0,00% 0	0,00% 0	97
– Boat Crew	87,63% 85	10,31% 10	2,06% 2	0,00% 0	97

Great company, professional staff with great equipment.

27/03/2017 15:52 [Ve las respuestas del encuestado](#)

I rate u guys good. I had an good experience. They took the time to explain everything and repeated when necessary. I don ´t have any bads.

23/03/2017 14:07 [Ve las respuestas del encuestado](#)

very good experience. only bad comment is: make some vegetarian food next time :) top experience!!

21/03/2017 12:47 [Ve las respuestas del encuestado](#)

Todo estuvo excelente, los felicito por tener una escuela de buceo tan integral, son de un nivel muy superior.

19/03/2017 19:03 [Ve las respuestas del encuestado](#)

I had a really good time. Keep up the good work!

18/03/2017 13:01 [Ve las respuestas del encuestado](#)

Lo recomendaré. Gracias por la atención.

17/03/2017 18:16 [Ve las respuestas del encuestado](#)

El instructor era muy atento y profesional. Siempre cuidó nuestra seguridad y nos ayudó a tranquilizarnos para poder bucear correctamente. Los felicito, la experiencia fue única!

14/03/2017 13:01 [Ve las respuestas del encuestado](#)

disfrute mucho la experiencia de buceo, gracias a todo Poseidon por la excelente atención y amabilidad!!!

12/03/2017 17:57 [Ve las respuestas del encuestado](#)

Everything was wonderful! Great facility, this place definitely has all your dive needs!

12/03/2017 12:14 [Ve las respuestas del encuestado](#)

overall good impression!

10/03/2017 17:36 [Ve las respuestas del encuestado](#)

Por mejorar no encuentro nada, en realidad los felicito por tan buenos equipos, por Desi nuestro excelente instructor, y porque nos hicieron sentir muy tranquilos durante todo el recorrido. Gracias.

10/03/2017 17:30 [Ve las respuestas del encuestado](#)

escogí el sitio al azar entre un número de ofertas y me siento muy agradecido con el azar porque todo fluyó manejado por personas dedicadas y conocedoras de sus labores

10/03/2017 17:11 [Ve las respuestas del encuestado](#)

Todo el equipo, desde el primer día (en mi caso con el cursillo en la pileta) súper profesional y paciente. Me gustó mucho haber retomado la actividad en este lugar.

07/03/2017 12:14 [Ve las respuestas del encuestado](#)

felicitaciones

04/03/2017 13:00 [Ve las respuestas del encuestado](#)

great day at the poseidon centre. we booked last minute and everything was really smooth and relaxed. couldn't have hoped for a better intro to diving

02/03/2017 17:27 [Ve las respuestas del encuestado](#)

REALLY GREAT EXPERIENCE

02/03/2017 17:18 [Ve las respuestas del encuestado](#)

I really enjoyed my training at Poseidon. Everyone was super friendly and made me feel extremely comfortable. I couldn't have asked for better training.

01/03/2017 17:39 [Ve las respuestas del encuestado](#)

En general, el buceo fue estupendo. Estoy contenta con el profesionalismo y el training que me dieron de ante mano. En el agua me lo pasó perfecto. Todos eran muy amables. Gracias!

01/03/2017 17:10 [Ve las respuestas del encuestado](#)

Todo estuvo perfecto.

26/02/2017 15:33 [Ve las respuestas del encuestado](#)

Solamente felicitarlos por las instalaciones. Es evidente la inversión y eso se agradece. Marco González. Chile!

26/02/2017 15:27 [Ve las respuestas del encuestado](#)

Poseidon is a very prof. company. I would recommend it to friends and others I meet on my way.

23/02/2017 14:46 [Ve las respuestas del encuestado](#)

MUCHISIMAS GRACIAS POR TODO!!!! OS DESEO LO MEJOR!! VOLVERE POR TAGANGA!

23/02/2017 14:34 [Ve las respuestas del encuestado](#)

Para recomendar a otros. Mil gracias

20/02/2017 19:19 [Ve las respuestas del encuestado](#)

gracias por todo Poseidon y Desi.

20/02/2017 14:13 [Ve las respuestas del encuestado](#)

Lovely coffee, great people and I would definitely recommend Poseidon to anyone coming to Taganga.

15/02/2017 13:20 [Ve las respuestas del encuestado](#)

The wetsuit was a bit too tight, and had some holes in it/worn. The overall impression of the dive centre is really good. Good and professional facilities. The crew are lots of fun, professional and nice to be with! We want to come back when Tayrona park opens :).

Managed to give us a great first experience diving.

13/02/2017 17:32 [Ve las respuestas del encuestado](#)

felicitaciones, gracias por la experiencia

13/02/2017 14:22 [Ve las respuestas del encuestado](#)

Everything was just perfect! We had stunning dives with a super crew and great gear. The courses were very profesional and the instructors Markus and Jorge explained us all the details very well. We loved the whole team and just had an amazing time in Taganga, so its very sad to leave this perfect spot. Thanks a lot to the team, Markus our great Instructor - we will miss you all :-)

12/02/2017 13:32 [Ve las respuestas del encuestado](#)

I really enjoyed diving with Poseidon, the crew, the reception, and other divers made it very good experience. The gear, and facilities are better then the typical and that also makes it alot more enjoyable. Thanks again Poseidon I will be back! :)

01/02/2017 11:34 [Ve las respuestas del encuestado](#)

Keep up the good work!

29/01/2017 12:09 [Ve las respuestas del encuestado](#)

it was very nice to witness the emergency and safety drills on board for the crew/staff.

Definitly you should do this a couple of times a year.

27/01/2017 13:05 [Ve las respuestas del encuestado](#)

ejercicios de seguridad vi mi primer caballito de mar

27/01/2017 12:56 [Ve las respuestas del encuestado](#)

Tell customers what they should bring with them (e.g. change of clothes for afterwards).

Also, make it clear that Poseidon will provide snacks and drinks during the day.

25/01/2017 17:36 [Ve las respuestas del encuestado](#)

Thank all

25/01/2017 17:11 [Ve las respuestas del encuestado](#)

Thankyou is all i can say

25/01/2017 11:02 [Ve las respuestas del encuestado](#)

It was my first time diving and I had a really great experience. All the staff were very friendly and very quick to help me out with any questions. Will definitely recommend to anyone in Colombia looking to go diving. Thank you!

25/01/2017 10:43 [Ve las respuestas del encuestado](#)

lobster gigante! banolini langusto

23/01/2017 13:43 [Ve las respuestas del encuestado](#)

Good instruction and dive. I don't have any comments on how to improve anything.
Gracias, Robert

23/01/2017 13:32 [Ve las respuestas del encuestado](#)

I really loved everything. All the staff is very helpful, polite and amazing. Keep going with the good work guys!

23/01/2017 13:09 [Ve las respuestas del encuestado](#)

Poseidon is a great diving school. The crew is very welcoming and everything went well. I enjoyed my time at the school. Sometimes I missed some information about what they expect from me during a day, for example what do I need to bring or what do I need to study. However, they explained it when I asked. A great place with professional persons. Thank you for your training! H

22/01/2017 13:11 [Ve las respuestas del encuestado](#)

Quiero una camiseta en talla de mujer!!! ;)

22/01/2017 13:06 [Ve las respuestas del encuestado](#)

Me ha encantado ,mi instructor es muy amable y atento.Los chiscos del bote agradables y la experiencia la quiero repetir. Gracias por el buen servicio

19/01/2017 12:32 [Ve las respuestas del encuestado](#)

overall a good experience. I am happy I did my advanced course here, the best one in Taganga. Nice friendly people. Coffee and tea service is also a very nice plus. Makes you feel welcome and part of the crew.

18/01/2017 18:29 [Ve las respuestas del encuestado](#)

All was great

18/01/2017 17:45 [Ve las respuestas del encuestado](#)

Wir fanden die Pause war ein bisschen kurz. Sonst haben wir es sehr genossen, es war super! Bis bald

17/01/2017 12:54 [Ve las respuestas del encuestado](#)

Thank you for a great day. Max helped us with the refresher and did a good job as well. We really enjoyed diving with you.

16/01/2017 17:08 [Ve las respuestas del encuestado](#)

Der erste Tauchgang war spannend und aufregend, wegen der Strömung :) der zweite dafür etwas entspannter. die Materialausgabe, war ein wenig hektisch, aber es passte alles. vielen dank! vielleicht auf ein weiteres mal. alle guten dinge sind drei :)

16/01/2017 12:48 [Ve las respuestas del encuestado](#)

bigger lunch =)

16/01/2017 12:39 [Ve las respuestas del encuestado](#)

The front desk was particularly excellent, and helped me with several favors! Great experience and I would definitely come back!

13/01/2017 13:09 [Ve las respuestas del encuestado](#)

recomendado 100% excelentes en todo. simplemente me encanto. Gracias!!

12/01/2017 13:15 [Ve las respuestas del encuestado](#)

Siempre me ha gustado mucho bucear con Poseidon. Son serios y seguros. Lo recomiendo porque son muy confiables

12/01/2017 12:23 [Ve las respuestas del encuestado](#)

Genial el ambiente, tranquilizante saber que todos son instructores y cualquiera te puede colaborar con dudas o inquietudes.

11/01/2017 18:52 [Ve las respuestas del encuestado](#)

genial

11/01/2017 18:03 [Ve las respuestas del encuestado](#)

Hacia mucho tiempo que no buceaba, y el instructor y todo el equipo ha hecho que pareciese que no ha pasado el tiempo. Ha sido una experiencia fantastica! Le recomiendo a todo el mundo que venga a Taganga que se pase por aqui! No se arrepentirán!

11/01/2017 18:02 [Ve las respuestas del encuestado](#)

mortaaaaal

11/01/2017 13:10 [Ve las respuestas del encuestado](#)

More snacks, maybe a lunch option for after the shorter days. All good!

11/01/2017 12:55 [Ve las respuestas del encuestado](#)

It was pefect.

11/01/2017 12:48 [Ve las respuestas del encuestado](#)

I hope someday I can do the night diving course with this company. My O.W. course was one of the best experiences in my life, saving money to repeat it in July when the sea water is more "crystal".

09/01/2017 10:09 [Ve las respuestas del encuestado](#)

:)

08/01/2017 17:27 [Ve las respuestas del encuestado](#)

Todos bien - no problems with any staff, or with equipment. Would like a big map with all of the dive sites to better understand where I am going or where I went.

07/01/2017 18:42 [Ve las respuestas del encuestado](#)

Knowing there was a place to keep some of my things dry like a towel and phone. Aprt from that - nothing!

05/01/2017 13:02 [Ve las respuestas del encuestado](#)

well organized, enough food and drinks during break. well guided by divemasters.

04/01/2017 13:28 [Ve las respuestas del encuestado](#)

Air!! 160bar and 175bar - had a short first dive because of that. Cylinders are rated to 230 bar and normally with a PADI dive you expect about 200bar. No chance of doing 1 hour dives as advertised on your website.

04/01/2017 13:19 [Ve las respuestas del encuestado](#)