

2 Jan 2018 – 8 March 2018

	Excelente (Excellent)	Bueno (Good)	Regular (Regular)	Malo (Bad)	Total
Experiencia General (Overall Experience)	87.37% 83	12.63% 12	0.00% 0	0.00% 0	95
Instructor/Divemaster	88.42% 84	11.58% 11	0.00% 0	0.00% 0	95
Equipos de buceo (Dive Gear)	75.53% 71	21.28% 20	3.19% 3	0.00% 0	94
Instalaciones en Tierra (In Land Facilities)	80.00% 76	20.00% 19	0.00% 0	0.00% 0	95
Bote (Boat)	81.05% 77	18.95% 18	0.00% 0	0.00% 0	95
Seguridad (Security)	93.68% 89	6.32% 6	0.00% 0	0.00% 0	95
Atencion en recepcion (Front desk)	95.79% 91	4.21% 4	0.00% 0	0.00% 0	95
Boat Crew	92.63% 88	7.37% 7	0.00% 0	0.00% 0	95

brilliant experience after we were a bit anxious not having done any diving for a while. confidence restored and had a very fun half day- thank you very much everyone

3/8/2018 12:48 PM [View respondent's answers](#)

I wouldn't change a thing. We felt very safe, learned a lot, and had a blast. The dives are amazing, Octavio was fantastic and PDC is the best! Would dive here again.

3/7/2018 12:19 PM [View respondent's answers](#)

GOOD DIVE-CENTER, A LOT OF EXPERIENCES AND ALWAYS A GOOD FEELING

3/6/2018 5:17 PM [View respondent's answers](#)

What a great experiance!!!! Enjoyed it and wouldn't miss it!

3/2/2018 1:19 PM [View respondent's answers](#)

Soy vegetariana y no me brindaron comida sin carne, nunca me preguntaron. Sobre las pruebas, son muchas las que se tienen que realizar en poco tiempo. De ahí en más todo muy bueno, los profesores y divertido.

3/2/2018 1:12 PM [View respondent's answers](#)

Merci pour tout, ce fut une superbe journee. Gracias pour todo. Charles y Lucie.

3/1/2018 6:05 PM [View respondent's answers](#)

Very enthusiastic instructor and personal overall, enjoyed the diving experience really much!!

2/27/2018 1:21 PM [View respondent's answers](#)

i will dedicate it to all.

2/27/2018 1:20 PM [View respondent's answers](#)

thanks for a good day of diving

2/25/2018 12:22 PM [View respondent's answers](#)

En mi caso particular, fue la primer experiencia y tampoco tengo mucha experiencia nadando entonces me gustaria que nos explicaran como sumergirnos màs y como subir un poco cuando ya estamos bajo el agua, posiblemente no le ocurre a otras personas porque saben nadar :)

2/24/2018 12:01 PM [View respondent's answers](#)

We had a really nice experience. First day was long and tuff, the last day was only enjoying diving. Thank you to the whole crew! Kris

2/21/2018 1:46 PM [View respondent's answers](#)

thank you very much, i had a really great time learning to dive :)!

2/21/2018 1:42 PM [View respondent's answers](#)

The whole experience was great, although the water was a bit cold, but the length of the dive was good, and I enjoyed having food on the beach at Santa Marta and appreciated the veggie/non dairy option and the mangos on the boat and the tea in the morning. I liked how Edwin reeducated me about assembling my equipment and disassembling it. I didn't get to practice this since my training in other places and I felt I relearned something. Also thanks for taking pictures because I don't have an underwater camera. All the staff were friendly and helpful. Thanks.

2/21/2018 1:08 PM [View respondent's answers](#)

Muchas gracias fuer alles. Ich kann Octiavio, wie auch die Tauchschule jedem weiterempfehlen. La gente muy amable, lustig, professionell y con mucha paciencia. Einfach nur grossartig!

2/20/2018 3:51 PM [View respondent's answers](#)

Everyone is friendly and helpful. Sophie really went the extra mile to get us registered and signed up for the training. She even responded to our WhatsApp in the evening after 9 pm. Great customer service and in general great people. It was fun and professional. The dive sites were beautiful and the marine life was incredible.

2/20/2018 1:11 PM [View respondent's answers](#)

Nice experience. We had a great time here.

2/17/2018 12:49 PM [View respondent's answers](#)

Thanks for the good open water diver course!

2/16/2018 5:06 PM [View respondent's answers](#)

Todo bien, un placer bucear con ustedes, muchas gracias - hasta la proxima

2/16/2018 1:08 PM [View respondent's answers](#)

Very professional and fast, efficient service. Friendly and welcoming. Instructors are very clear and makes material easy to understand. In addition, and most importantly all staff place a very high priority on safety. Thank you Poseidon and especially to Carlos and Jorge.

2/15/2018 5:35 PM [View respondent's answers](#)

Dive gear was a little old, regulator let in a little water and BCD release valve toggle string pulled off but other than that everything was very good. First dive of the wreck had limited

visibility at the start but the second dive was much better and more enjoyable. Enjoyed the cake at the surface interval!

2/14/2018 6:33 PM [View respondent's answers](#)

Nice diving and service! Other dive centers provide a more detailed briefing before each dive (even with a painted map on a white board).

2/13/2018 1:43 PM [View respondent's answers](#)

All in all a good dive center. Dive instructors are friendly and professional, didn't feel insecure at any time. Continue like that ;)

2/12/2018 12:51 PM [View respondent's answers](#)

Excellent dive centre. Very professional and attentive. I could not ask for better!

2/11/2018 12:08 PM [View respondent's answers](#)

I had a great experience. No complaints whatsoever. Everyone working for the centre was friendly and professional. I would definitely recommend others to use Poseidon.

2/9/2018 12:27 PM [View respondent's answers](#)

Overall it was a great experience ! Thank you

2/8/2018 5:37 PM [View respondent's answers](#)

I loved all of the services. I would recommend this company to anyone

2/8/2018 5:35 PM [View respondent's answers](#)

Loved it!

2/8/2018 4:57 PM [View respondent's answers](#)

Thank you very much for the amazing experience to learn how to dive! I met a lot of friendly people and had a good time. I also love that you're always offering coffee and water and a few snacks on the boat :)

2/6/2018 12:57 PM [View respondent's answers](#)

Everything really was perfect, best dive shop all around, from all the places I have been, by far! Congrats on a great business!! And, thank you all very much.

2/6/2018 12:33 PM [View respondent's answers](#)

The best dive school we have used so far in Latin America - great equipment and we loved that we had to put our own gear together and look after ourselves too! Also really appreciate the little things like drinks, showers, snacks and the dogs!

2/2/2018 1:18 PM [View respondent's answers](#)

the whole experience was good from beginning to end. the attention was terrific and the instruction was detailed and great. overall, no complaints from me!

1/30/2018 12:46 PM [View respondent's answers](#)

Una experiencia muy buena, nos sentimos muy bienvenido todo el tiempo!

1/29/2018 12:13 PM [View respondent's answers](#)

Very good service, good attention for safety procedures and maintenance of equipment.
Very happy. Thanks!!

1/28/2018 12:43 PM [View respondent's answers](#)

everyone was super friendly and attentive, small dive groups.

1/28/2018 8:22 AM [View respondent's answers](#)

Felicitaciones sin ninguna duda... Es un divecenter muy organizado!! De lo mejor que he visto, y eso da una sensación al usuario de que el servicio que se está recibiendo es de calidad, y de hecho en mi experiencia fue (Bien tb por su aparición en Lonely Planet). Como tip para ayudar, quizás la incorporación de algún bebestible caliente para el refrigerio entre inmersiones ayudaría a las personas que sienten algún frío después de su primera inmersión. Felicitaciones nuevamente.

1/25/2018 6:26 PM [View respondent's answers](#)

Good: - Very friendly - Very warm and welcoming - Care about safety Bad: - See comments above Can be improved: - Debreving - Preparation of gear through the staff for fun dives only

1/23/2018 1:54 PM [View respondent's answers](#)

Everything was perfect and much better than other schools

1/21/2018 5:55 PM [View respondent's answers](#)

One thing to mention is perhaps, that one does not know when what takes place, eg. in the morning. one does not know, when to be ready, when we leave etc.

1/15/2018 2:35 PM [View respondent's answers](#)

I would definitely come back to you and recommend you to friends. The whole team is amazing, relaxed and professional at the same time! You taught us everything important to feel safe and have fun while diving. I would like to do some exercises (difficult ones) more often personally. The pool was a bit small to train there with 2 teams at the same time. For 4 people practising the same things it was fine. muchas gracias a todos!!

1/14/2018 3:11 PM [View respondent's answers](#)

You are amazing!

1/14/2018 1:02 PM [View respondent's answers](#)

excelente equipo mil grscisad

1/13/2018 6:00 PM [View respondent's answers](#)

war mit allem sehr zufrieden :)

1/13/2018 3:28 PM [View respondent's answers](#)

Very excellent organized dive center

1/13/2018 3:27 PM [View respondent's answers](#)

Die Tauchschule und die Leute hier waren sehr freundlich und zuvorkommend, die Tauchlehrer kümmern sich um einen und ich kann die Tauchschule Poseidon nur weiterempfehlen.

1/13/2018 3:26 PM [View respondent's answers](#)

Muchas Gracias por toto, he difrustado mucho a mi buseo!

1/13/2018 1:16 PM [View respondent's answers](#)

All the crew was friendly and professional. I felt secure all the day long and it was a great experience, thank you very much to all of you !

1/10/2018 5:15 PM [View respondent's answers](#)

Everything was very professional and a lot of fun. I never felt unsafe at any time with the scuba master or the boat drivers. The dives were excellent and I would definitely recommend Poseidon Dive Shop to my friends and others.

1/10/2018 2:06 PM [View respondent's answers](#)

I love the pool on the grounds. It was nice to start my open water lesson in the pool because it made me feel more secure that the situation would be contained more easily if anything

goes wrong. The staff were excellent. Sophie is very nice and efficient. My instructor Octavio was amazing, and other instructors, divemasters and boat crew were all very helpful and kind. I originally planned to only do my open water license but decided to do the advanced and nitrox course because I felt that the facilities, gear and staff were all excellent. I would definitely recommend the school and instructor to everyone and would return to dive with you again.

1/9/2018 2:25 PM [View respondent's answers](#)

Great experience getting the Advanced Open Water certification. Everyone at Poseidon was helpful and supportive throughout the dives despite being sick for 12-16 hrs and missing out on 1/2 day of diving. Muchisima Gracias!

1/7/2018 6:56 PM [View respondent's answers](#)

<enjoyed a lot Thanks

1/6/2018 1:53 PM [View respondent's answers](#)

would love to check the equipment before going on the boat and perhaps some more informations about the divesites before the dive, but it is in very good conditions - so everything is fine! thanks a lot!

1/4/2018 3:10 PM [View respondent's answers](#)

Overall a really great experience,

1/4/2018 1:58 PM [View respondent's answers](#)

I used my own gear, so I don't know about yours.

1/4/2018 1:18 PM [View respondent's answers](#)

Colombia's best diving school. High quality and best waters :-)

1/3/2018 2:22 PM [View respondent's answers](#)

Everything was great. only a small leak with my bcd but nothing major. Great staff, very professional.

1/2/2018 2:08 PM