

2 July 2018 – 5 September 2018

	Excelente (Excellent)	Bueno (Good)	Regular (Regular)	Malo (Bad)	Total
- Experiencia General (Overall Experience)	88,76% 79	11,24% 10	0,00% 0	0,00% 0	89
- Instructor/Divemaster	96,67% 87	2,22% 2	1,11% 1	0,00% 0	90
- Equipos de buceo (Dive Gear)	76,67% 69	20,00% 18	3,33% 3	0,00% 0	90
- Instalaciones en Tierra (In Land Facilities)	83,15% 74	15,73% 14	1,12% 1	0,00% 0	89
- Bote (Boat)	82,02% 73	16,85% 15	1,12% 1	0,00% 0	89
- Seguridad (Security)	89,89% 80	7,87% 7	2,25% 2	0,00% 0	89
- Atencion en recepcion (Front desk)	96,67% 87	3,33% 3	0,00% 0	0,00% 0	90
- Boat Crew	94,44% 85	5,56% 5	0,00% 0	0,00% 0	90

You feel the good vibes in this diving Center. We felt very very good here, everybody was super friendly, open, very good divers. We have been in small diving Groups which was perfect. I would recommend everyone Poseidon for diving classes.

04/09/2018 16:22 [Ver respuestas de los encuestados](#)

nice staff, every other instructor at Poseidon was very nice to me as well, it's nice that water and coffee Always available (Keep that)

04/09/2018 16:19 [Ver respuestas de los encuestados](#)

Good experience all in all! (Maybe some milk for the coffee? ;P) Totally would recommend it! :)
Thank you! <3

04/09/2018 15:46 [Ver respuestas de los encuestados](#)

funny boat crew pool a little dirty

03/09/2018 18:19 [Ver respuestas de los encuestados](#)

Nice Crew and nice two dives, enjoyed it

28/08/2018 14:53 [Ver respuestas de los encuestados](#)

It was the best decision to go to Poseidon

28/08/2018 14:16 [Ver respuestas de los encuestados](#)

Some more masks would be great (my forehead hurts :P): Otherwise really good experience, the crew, the coffee in the morning and the showers are awesome ! PS : The website would need a little refresh to help people find you easier :) Coralie and Max

28/08/2018 13:35 [Ver respuestas de los encuestados](#)

Todo me ha encantado, con muchas ganas de regresar. Sólo como sugerencia, mejorar las caretas, muy opacas por el uso.

27/08/2018 13:35 [Ver respuestas de los encuestados](#)

For a beginner diver I had an excellent start to my diving experience. All staff were helpful, happy and professional, especially our instructor Octavio. Would highly recommend to all those who want to test themselves underwater and learn to enjoy the open water. No negatives I can think of.
Thanks.

25/08/2018 12:47 [Ver respuestas de los encuestados](#)

I had a great experience with Poseidon from start to finish. The kit, staff, and instructor were all fantastic. Thank you so much for the introduction to diving.

25/08/2018 12:41 [Ver respuestas de los encuestados](#)

One of the best dive centres I have been too. I would do more dives if I had time!

23/08/2018 13:01 [Ver respuestas de los encuestados](#)

Very good experience, will recommend to other travelers, friends and whoever tells me they go to Colombia ;)

22/08/2018 13:15 [Ver respuestas de los encuestados](#)

Our experience was great! We would definitely recommend. The boat was wonderful, the beach and lunch experience was a perfect surface interval and the guides were helpful, experienced and kind.
Thank you!

21/08/2018 13:41 [Ver respuestas de los encuestados](#)

Sigan asi, muy profesionales. Es lo que se necesita cuando va a bucear.

18/08/2018 13:05 [Ver respuestas de los encuestados](#)

todos hablan muy bien en ingles

14/08/2018 18:38 [Ver respuestas de los encuestados](#)

everything went according to wishes. very nice dives with very nice people. would definitely recommend.

14/08/2018 17:58 [Ver respuestas de los encuestados](#)

Everything was great. Maybe consider making lunch break on a beach or in a protected cove to help with sea sickness haha. Overall very good experience.

14/08/2018 12:59 [Ver respuestas de los encuestados](#)

Very friendly team. Had a really great time. Thank you very much.

12/08/2018 14:49 [Ver respuestas de los encuestados](#)

Everything was really good! I can recommend this diving school to everyone!

12/08/2018 14:46 [Ver respuestas de los encuestados](#)

Felicitaciones por tener la major escuela para bucear en toda la Region!! saludos a Max, Jorge, Arantxa y Sophia, fue esta una de las mejores experiencias de mi vida!!!!

12/08/2018 14:44 [Ver respuestas de los encuestados](#)

Super Buena recomendacion

10/08/2018 12:55 [Ver respuestas de los encuestados](#)

Good: The crew and people were all very friendly The snorkel was in great condition and the boat trip was great The food was good and refreshing The instructions were easy to follow and the preparation was very quick and easy.

09/08/2018 12:50 [Ver respuestas de los encuestados](#)

You are a very good company with friendly stuff. The hole day was perfect. It would be great if you renovate the front of your base so more people will look inside and see how nice it is here.

07/08/2018 18:13 [Ver respuestas de los encuestados](#)

nothing to change, keep up with the good work!

07/08/2018 12:53 [Ver respuestas de los encuestados](#)

son muy amables y profesionales.

06/08/2018 17:24 [Ver respuestas de los encuestados](#)

the food could be bigger and more explications about the species we cross

06/08/2018 17:16 [Ver respuestas de los encuestados](#)

A very warm and welcoming team. The front desk staff are friendly and helpful and the instructors (especially Natalia) were great. The equipment was in good order and the facilities were faultless.

05/08/2018 13:32 [Ver respuestas de los encuestados](#)

La atención fue excelente desde la recepción hasta la salida, siempre estuvieron muy endientes todos de mi proceso. De pronto tener una informacion mas clara de las actividades y tiempos del rescue antes de empezar no sobraría.

04/08/2018 13:56 [Ver respuestas de los encuestados](#)

nothing to add, everything was great!

03/08/2018 14:05 [Ver respuestas de los encuestados](#)

Great overall experience!

03/08/2018 13:32 [Ver respuestas de los encuestados](#)

Prepare for particular fish to look for, make it an adventure together. It was definitely fun for me but she didn't really ask if I liked it / what I liked / what I saw / how it went etc. Would be nice to evaluate a bit on the boat about the dive. Other than that I liked it a lot, thanks and keep it up!

03/08/2018 13:08 [Ver respuestas de los encuestados](#)

Maybe just give more details when booking online about the itinerary such as what approximate return time is, that snacks and water are provided etc. otherwise a very good experience. Thank you

02/08/2018 12:36 [Ver respuestas de los encuestados](#)

Very nice to be able to dive twice during the same session and discover a little bit of Tayrona national park. Maybe some explanations about the park would have been welcomed but it was a great experience anyway !

30/07/2018 16:49 [Ver respuestas de los encuestados](#)

I have no complaints! I have had an incredible 3 days here at Poseidon Dive Centre and would definitely recommend to others wanting to further their skills in diving or if you are new to diving this is a great place to learn! Thank you for the memories!

29/07/2018 13:23 [Ver respuestas de los encuestados](#)

about everything else it was very good

27/07/2018 17:26 [Ver respuestas de los encuestados](#)

Would have been nice to have a little more food but, overall, I have no complaints! :-)

24/07/2018 13:27 [Ver respuestas de los encuestados](#)

We have no negative comments about the course. We really enjoyed learning our PADI at Poseidon

22/07/2018 12:30 [Ver respuestas de los encuestados](#)

Please don't change anything, everything was great. Thanks!

21/07/2018 19:07 [Ver respuestas de los encuestados](#)

CONTINÜEN ASI CON LA GRAN CALIDAD QUE TIENEN. QUEDA UNO MUY MOTIVADO PARA VOLVER.

21/07/2018 18:51 [Ver respuestas de los encuestados](#)

Decepcionada tener que salir una hora mas tarde por culpa del grupo

20/07/2018 18:33 [Ver respuestas de los encuestados](#)

Poseidon was great! Good experience only due to medium Coral Reefs, which is not your responsibility. Would recommend to others.

20/07/2018 13:44 [Ver respuestas de los encuestados](#)

Everyone was really friendly!! Great service desde el principio. Helpful, patient with Miya Baby. Felt very safe and in good hands.

19/07/2018 18:46 [Ver respuestas de los encuestados](#)

Nothing could make it better. It was the best day!!!

14/07/2018 17:48 [Ver respuestas de los encuestados](#)

I would have liked more food! But overall very helpful and I really enjoyed my day

13/07/2018 16:36 [Ver respuestas de los encuestados](#)

Thanks for the good experience under water :-) Very helpful front desk girl :-)

11/07/2018 17:58 [Ver respuestas de los encuestados](#)

I think it was very good! nice boat, nice dive shop and good instructors!! I really like that you take photos! maybe the sandwich could have been a bit bigger though! ;) Thanks for everything!!

11/07/2018 17:41 [Ver respuestas de los encuestados](#)

Great place to dive with great instructors and equipment. :)

10/07/2018 12:42 [Ver respuestas de los encuestados](#)

Eine rundum sehr gute Tauchschule! Schon die Vorabbetreuung vor dem ersten persönlichen Kontakt per Mail war sehr informativ, freundlich und zuvorkommend! Servicepersonal, Empfang und dive shop an sich machen einen sehr organisierten und - bezogen auf den dive shop - auch immer sauber und gepflegt. Das Boot und die Crew war ebenso spitze! Ich komme gerne wieder, wenn es sich mal wieder ergibt :-)

07/07/2018 13:54 [Ver respuestas de los encuestados](#)

Quedo muy satisfecho. Cuando vuelva a Taganga los visitaré nuevamente.

06/07/2018 12:28 [Ver respuestas de los encuestados](#)

El recibimiento muy bueno y a gusto con la gente de Poseidon, como una familia. Por lo que toca, con la instalacion se podria mejorar el lugar de la posterior a la inversion, ducha i sitio para cambiarse. La proxima vez suelten las tortugas y los delfines temprano que hoy no estaban en el mar, jaja, gracias por la experiencia de buceo en Colombia. Unos besos grandes desde Catalunya.
Dani.

04/07/2018 13:20 [Ver respuestas de los encuestados](#)

Thank you very much, very good experience for 3 days, will recommend!

04/07/2018 13:08 [Ver respuestas de los encuestados](#)

Nothing bad to say :)

03/07/2018 15:58 [Ver respuestas de los encuestados](#)

had a good time at the center, everybodys nice and helpful. satisfied from the experience.

02/07/2018 13:06

2 Jan 2018 – 8 March 2018

	Excelente (Excellent)	Bueno (Good)	Regular (Regular)	Malo (Bad)	Total
–	–	–	–	–	–
–	87.37%	12.63%	0.00%	0.00%	–
Experiencia General (Overall Experience)	83	12	0	0	95

		Excelente (Excellent)	Bueno (Good)	Regular (Regular)	Malo (Bad)	Total
–	–	88.42%	11.58%	0.00%	0.00%	–
Instructor/Divemaster	84	84	11	0	0	95
–	–	75.53%	21.28%	3.19%	0.00%	–
Equipos de buceo (Dive Gear)	71	71	20	3	0	94
–	–	80.00%	20.00%	0.00%	0.00%	–
Instalaciones en Tierra (In Land Facilities)	76	76	19	0	0	95
–	–	81.05%	18.95%	0.00%	0.00%	–
Bote (Boat)	77	77	18	0	0	95
–	–	93.68%	6.32%	0.00%	0.00%	–
Seguridad (Security)	89	89	6	0	0	95
–	–	95.79%	4.21%	0.00%	0.00%	–
Atencion en recepcion (Front desk)	91	91	4	0	0	95
–	–	92.63%	7.37%	0.00%	0.00%	–
Boat Crew	88	88	7	0	0	95

brilliant experience after we were a bit anxious not having done any diving for a while.
confidence restored and had a very fun half day- thank you very much everyone

3/8/2018 12:48 PM [View respondent's answers](#)

I wouldn't change a thing. We felt very safe, learned a lot, and had a blast. The dives are
amazing, Octavio was fantastic and PDC is the best! Would dive here again.

3/7/2018 12:19 PM [View respondent's answers](#)

GOOD DIVE-CENTER, A LOT OF EXPERIENCES AND ALWAYS A GOOD
FEELING

3/6/2018 5:17 PM [View respondent's answers](#)

What a great experiance!!!! Enjoyed it and wouldn't miss it!

3/2/2018 1:19 PM [View respondent's answers](#)

Soy vegetariana y no me brindaron comida sin carne, nunca me preguntaron. Sobre las pruebas, son muchas las que se tienen que realizar en poco tiempo. De ahí en más todo muy bueno, los profesores y divertido.

3/2/2018 1:12 PM [View respondent's answers](#)

Merci pour tout, ce fut une superbe journee. Gracias pour todo. Charles y Lucie.

3/1/2018 6:05 PM [View respondent's answers](#)

Very enthusiastic instructor and personal overall, enjoyed the diving experience really much!!

2/27/2018 1:21 PM [View respondent's answers](#)

i will dedicate it to all.

2/27/2018 1:20 PM [View respondent's answers](#)

thanks for a good day of diving

2/25/2018 12:22 PM [View respondent's answers](#)

En mi caso particular, fue la primer experiencia y tampoco tengo mucha experiencia nadando entonces me gustaria que nos explicaran como sumergirnos màs y como subir un poco cuando ya estamos bajo el agua, posiblemente no le ocurre a otras personas porque saben nadar :)

2/24/2018 12:01 PM [View respondent's answers](#)

We had a really nice experience. First day was long and tuff, the last day was only enjoying diving. Thank you to the whole crew! Kris

2/21/2018 1:46 PM [View respondent's answers](#)

thank you very much, i had a really great time learning to dive :)!

2/21/2018 1:42 PM [View respondent's answers](#)

The whole experience was great, although the water was a bit cold, but the length of the dive was good, and I enjoyed having food on the beach at Santa Marta and appreciated the veggie/non dairy option and the mangos on the boat and the tea in the morning. I liked how Edwin reeducated me about assembling my equipment and disassembling it. I didn't get to practice this since my training in other places and I felt I relearned something. Also thanks for taking pictures because I don't have an underwater camera. All the staff were friendly and helpful. Thanks.

2/21/2018 1:08 PM [View respondent's answers](#)

Muchas gracias fuer alles. Ich kann Octiavio, wie auch die Tauchschule jedem weiterempfehlen. La gente muy amable, lustig, professionell y con mucha paciencia. Einfach nur grossartig!

2/20/2018 3:51 PM [View respondent's answers](#)

Everyone is friendly and helpful. Sophie really went the extra mile to get us registered and signed up for the training. She even responded to our Whatsapp in the evening after 9 pm. Great customer service and in general great people. It was fun and professional. The dive sites were beautiful and the marine life was incredible.

2/20/2018 1:11 PM [View respondent's answers](#)

Nice experience. We had a great time here.

2/17/2018 12:49 PM [View respondent's answers](#)

Thanks for the good open water diver course!

2/16/2018 5:06 PM [View respondent's answers](#)

Todo bien, un placer bucear con ustedes, muchas gracias - hasta la proxima

2/16/2018 1:08 PM [View respondent's answers](#)

Very professional and fast, efficient service. Friendly and welcoming. Instructors are very clear and makes material easy to understand. In addition, and most importantly all staff place a very high priority on safety. Thank you Poseidon and especially to Carlos and Jorge.

2/15/2018 5:35 PM [View respondent's answers](#)

Dive gear was a little old, regulator let in a little water and BCD release valve toggle string pulled off but other than that everything was very good. First dive of the wreck had limited

visibility at the start but the second dive was much better and more enjoyable. Enjoyed the cake at the surface interval!

2/14/2018 6:33 PM [View respondent's answers](#)

Nice diving and service! Other dive centers provide a more detailed briefing before each dive (even with a painted map on a white board).

2/13/2018 1:43 PM [View respondent's answers](#)

All in all a good dive center. Dive instructors are friendly and professional, didn't feel insecure at any time. Continue like that ;)

2/12/2018 12:51 PM [View respondent's answers](#)

Excellent dive center. Very professional and attentive. I could not ask for better!

2/11/2018 12:08 PM [View respondent's answers](#)

I had a great experience. No complaints whatsoever. Everyone working for the center was friendly and professional. I would definitely recommend others to use Poseidon.

2/9/2018 12:27 PM [View respondent's answers](#)

Overall it was a great experience ! Thank you

2/8/2018 5:37 PM [View respondent's answers](#)

I loved all of the services. I would recommend this company to anyone

2/8/2018 5:35 PM [View respondent's answers](#)

Loved it!

2/8/2018 4:57 PM [View respondent's answers](#)

Thank you very much for the amazing experience to learn how to dive! I met a lot of friendly people and had a good time. I also love that you're always offering coffee and water and a few snacks on the boat :)

2/6/2018 12:57 PM [View respondent's answers](#)

Everything really was perfect, best dive shop all around, from all the places I have been, by far! Congrats on a great business!! And, thank you all very much.

2/6/2018 12:33 PM [View respondent's answers](#)

The best dive school we have used so far in Latin America - great equipment and we loved that we had to put our own gear together and look after ourselves too! Also really appreciate the little things like drinks, showers, snacks and the dogs!

2/2/2018 1:18 PM [View respondent's answers](#)

the whole experience was good from beginning to end. the attention was terrific and the instruction was detailed and great. overall, no complaints from me!

1/30/2018 12:46 PM [View respondent's answers](#)

Una experiencia muy buena, nos sentimos muy bienvenido todo el tiempo!

1/29/2018 12:13 PM [View respondent's answers](#)

Very good service, good attention for safety procedures and maintenance of equipment. Very happy. Thanks!!

1/28/2018 12:43 PM [View respondent's answers](#)

everyone was super friendly and attentive, small dive groups.

1/28/2018 8:22 AM [View respondent's answers](#)

Felicitaciones sin ninguna duda... Es un divecenter muy organizado!! De lo mejor que he visto, y eso da una sensación al usuario de que el servicio que se está recibiendo es de calidad, y de hecho en mi experiencia fue (Bien tb por su aparición en Lonely Planet). Como tip para ayudar, quizás la incorporación de algún bebestible caliente para el refrigerio entre inmersiones ayudaría a las personas que sienten algún frío después de su primera inmersión. Felicitaciones nuevamente.

1/25/2018 6:26 PM [View respondent's answers](#)

Good: - Very friendly - Very warm and welcoming - Care about safety Bad: - See comments above Can be improved: - Debreving - Preparation of gear through the staff for fun dives only

1/23/2018 1:54 PM [View respondent's answers](#)

Everything was perfect and much better than other schools

1/21/2018 5:55 PM [View respondent's answers](#)

One thing to mention is perhaps, that one does not know when what takes place, eg. in the morning. one does not know, when to be ready, when we leave etc.

1/15/2018 2:35 PM [View respondent's answers](#)

I would definitely come back to you and recommend you to friends. The whole team is amazing, relaxed and professional at the same time! You taught us everything important to feel safe and have fun while diving. I would like to do some exercises (difficult ones) more often personally. The pool was a bit small to train there with 2 teams at the same time. For 4 people practising the same things it was fine. muchas gracias a todos!!

1/14/2018 3:11 PM [View respondent's answers](#)

You are amazing!

1/14/2018 1:02 PM [View respondent's answers](#)

excelente equipo mil grscisad

1/13/2018 6:00 PM [View respondent's answers](#)

war mit allem sehr zufrieden :)

1/13/2018 3:28 PM [View respondent's answers](#)

Very excellent organized dive center

1/13/2018 3:27 PM [View respondent's answers](#)

Die Tauchschule und die Leute hier waren sehr freundlich und zuvorkommend, die Tauchlehrer kümmern sich um einen und ich kann die Tauchschule Poseidon nur weiterempfehlen.

1/13/2018 3:26 PM [View respondent's answers](#)

Muchas Gracias por toto, he disfrutado mucho a mi buseo!

1/13/2018 1:16 PM [View respondent's answers](#)

All the crew was friendly and professional. I felt secure all the day long and it was a great experience, thank you very much to all of you !

1/10/2018 5:15 PM [View respondent's answers](#)

Everything was very professional and a lot of fun. I never felt unsafe at any time with the scuba master or the boat drivers. The dives were excellent and I would definitely recommend Poseidon Dive Shop to my friends and others.

1/10/2018 2:06 PM [View respondent's answers](#)

I love the pool on the grounds. It was nice to start my open water lesson in the pool because it made me feel more secure that the situation would be contained more easily if anything goes wrong. The staff were excellent. Sophie is very nice and efficient. My instructor Octavio was amazing, and other instructors, divemasters and boat crew were all very helpful and kind. I originally planned to only do my open water license but decided to do the advanced and nitrox course because I felt that the facilities, gear and staff were all excellent. I would definitely recommend the school and instructor to everyone and would return to dive with you again.

1/9/2018 2:25 PM [View respondent's answers](#)

Great experience getting the Advanced Open Water certification. Everyone at Poseidon was helpful and supportive throughout the dives despite being sick for 12-16 hrs and missing out on 1/2 day of diving. Muchisma Gracias!

1/7/2018 6:56 PM [View respondent's answers](#)

<enjoyed a lot Thanks

1/6/2018 1:53 PM [View respondent's answers](#)

would love to check the equipment before going on the boat and perhaps some more informations about the divesites before the dive, but it is in very good conditions - so everything is fine! thanks a lot!

1/4/2018 3:10 PM [View respondent's answers](#)

Overall a really great experience,

1/4/2018 1:58 PM [View respondent's answers](#)

I used my own gear, so I don't know about yours.

1/4/2018 1:18 PM [View respondent's answers](#)

Colombia's best diving school. High quality and best waters :-)

1/3/2018 2:22 PM [View respondent's answers](#)

Everything was great. only a small leak with my bcd but nothing major. Great staff, very professional.

1/2/2018 2:08 PM